

E-content Advisory Committee Meeting 4/28/2017, 9:30 a.m.

Present: Judith Wines (RCSC), Deanna DiCarlo (UHLS), Laurene Teachout (NASS/STEP), Geoff Kirkpatrick (BETH), Matt Graff (COHS), Melissa Tacke (CAST), Jendy Murphy (APLM), Sarah Clark (APLM), Jane Chirgwin (RENS)

Review of minutes - minutes approved

RTL language - OD cannot change the language from what it is. Our only choice is whether to turn it off or on. Consensus is to leave it the way it is.

Expired Records - Deanna reported that titles that had expired still had holds. This was brought to light during a conversation with OD, inquiring why is our wait period so long. These titles are skewing the actual wait time for holds. Deanna and Anne weeded 244 expired titles that have holds that are probably not worth reordering. They also had to be removed from Sierra, which Rob has done. This was problematic until it was discovered that the Marc field 037 is the unique identifier for e-titles in Sierra. This can become part of a monthly routine for UHLS.

Hold cancellation notices were sent to all 244 patrons from the "do not reply" UHLS account. Jendy suggested Deanna record the steps of this process so someone else could do the work if needed.

Central Library Flipster Spending - Jendy wondered if the original budget for Flipster doesn't match, is this something to worry about? Deanna reminded the group we're purchasing Kiplinger's, which she will do.

Central Library Adult NF eContent - Jendy described a problem with logins, one used for Central money, and one used for local APL money. Two selectors wanted to trade back and forth each quarter between fic and nonfic spending, but continued to use the same logins, which created problems before it got caught.

There was a general reminder about the UHLS Shared Nonfiction Cart. It has been updated recently, so it's being monitored by a Central NF selector.

Deanna will ask OD to stop pushing holds and RTL carts to clean up the Carts view page in Content Reserve.

Jendy asked to have the budget for Central NF e-content updated. Geoff suggested that if the Central Library Budget is underspent, E Nonfiction is always a safe way to spend. Deanna will get exact budget numbers. The staffing line is still an estimate while APL is negotiating its contract.

Regarding Spanish e-content, Tim Wiles GUIL, has given Lisa Pitkin permission to spend Guilderland money on Spanish content.

Advantage Plus (see email below describing this program) - Advantage Plus is a new feature of OD that allows for a hybrid model of the former Advantage plan and purchasing for the whole consortium (how we currently operate). There are two options within the plan, Share or Move. Deanna shared with us an email outlining the plans. After a lengthy discussion, it became clear that the language used to describe these models and choices could be interpreted many ways. In general, we, as ECAC, wouldn't endorse another Advantage plan. We discussed whether this would be a decision made by the DA. Judith reminded the group that Ramapo-Catskill data showed that non-Advantage libraries had better circ to cost ratio.

Deanna will try to get clarification on the following:

What are the criteria described in the message?

What are the actual options?

What does customizing mean?

What does un-share mean?

The group was mostly concerned that titles may get "locked behind a firewall," if we make the wrong choices within the Adv. Plus plan.

It was noted that there is 100% participation in library contributions to e-content (fic).

Other Vendor Options - We discussed whether it's irresponsible to not shop around for other e-content vendors. Jendy spoke with a rep from Midwest Tapes about Hoopla, which offers more of a patron-driven pricing and collection model. We decided we could regularly assess other vendors. The earliest we would consider suggesting a change would probably be two years out.

Next Meeting: Friday, June 16th, 3:30 p.m.