

E-Content Advisory Committee Meeting, 2/24/17 9:30am

Present: Deanna DiCarlo UHLS, Jendy Murphy APLM, Sarah Clark APLM, Bekah Jarvis-Girtler COLN, Mellissa Tacke CAST, Jane Chirgwin RENS, Geoff Kirkpatrick BETH, Judith Wines RCSC

Minutes: Revisions requested for January Meeting minutes.

Overdrive Foreign Language Collection

Discussion: Should we purchase foreign language materials for Overdrive?

- Overdrive saw 53 circs of Chinese titles and 114 circs of Spanish titles in 2016
- Consensus was that we should purchase popular, contemporary titles (as opposed to classics) on a regular, ongoing basis, rather than purchasing large blocks of content periodically
- Efforts should also focus on original language materials, rather than translations of English titles

Next Steps:

- Deanna proposed a symposium for foreign language selectors, which was well received
- Members of the committee will speak to selectors to get their thoughts and report back

Overdrive Circulation Reporting and Sierra

Discussion: Which Sierra field should be used to compile Overdrive circulation statistics, “Home Library” or “Agency”?

- Main benefit of “Home Library” would be the ability to differentiate between branches, but would not necessarily be the most accurate, as patrons sometimes request a change to this field depending on where they would like to pick up holds. Since Jendy indicated that APLM is not interested in breaking their circ out into branches, consensus was that the Agency code would be the best option.
- The committee reviewed some sample records to see how this might play out under various scenarios (e.g. unserved areas). We determined that UHLAN cards receive a “Home Library” designation of UHLS by default, as well as UHLS for their agency code, as expected.

Next Steps:

- We noted that there were many expired UHLS records still in the system. Geoff asked if UHLS ever purges records. Deanna will investigate and request a purge.
- Deanna will request that Overdrive switch to the Agency code for reporting. This change may go into effect on March 1st, but more likely on April 1st.

“Recommended to Library” (RTL) Titles in Overdrive

Discussion: Overdrive’s platform provides a method for patrons to request the purchase of titles. How should we manage these requests and what are some best practices we should consider?

- Order RTL’s with multiple requests, rather than the many one-offs
- Since purchasing all the RTL’s could be prohibitively expensive for smaller libraries especially, consider running the report system-wide to see items with many requests and purchase those
- Patrons are offered the option to place a hold on titles they recommend, or not. Only purchase titles that have holds to ensure there is actual demand for a title.
- Discussed the prompt patrons see when they conduct an unsuccessful search – Overdrive says “Didn't find what you're looking for? We can add titles that aren't in the collection to your search results so you can recommend them.” We agreed this could be easily misconstrued to mean that we will automatically purchase requested titles.

- The RTL report does not offer the same options as the Holds report when converting it to a cart – data that is useful for selection of RTL’s does not appear in the cart, so you have to look back and forth between the cart and the report.

Next Steps:

- Deanna will follow up with Overdrive on whether the language can be changed for the patron prompt. Geoff suggested “Let your library know you are interested in these titles”
- RTL guidelines will be added to future selection guidelines and trainings
- Sarah will send a features request concerning RTL carts to Deanna to share with Overdrive

ERO’s

Discussion: Reviewed current status of invoices sent to member libraries to cover shortfall caused by a change in the use of Central Library funds, and status of purchasing at APLM.

- Many libraries have already sent their checks, with more expected
- UHLS will be sending \$9k to APL now, with more to come over the course of the year and as more money is received
- Jendy indicated APLM will be spending monthly based on the total she expects to receive for the year
- They are currently spending the \$14k that constitutes APLM’s contribution
- Jendy will generate a report for the DA every month on what the funds have been used for

Old Business

Discussion: Flipster Timeout Issue

- Issue appears to have been resolved after Deanna worked with our EBSCO rep to lengthen the timeout to 30 minutes

Move to Adjourn

Next Meeting: March 31, 9:30am