

- Introductions (GN)
- Best practices for ILL (GN)
 - Copyright issues
 - Reciprocal Borrowing practices
 - ALA Interlibrary Loan Code <http://www.ala.org/rusa/resources/guidelines/interlibrary>
 - DOC-LINE (Medical articles)
 - <https://www.nlm.nih.gov/pubs/factsheets/docline.html>
 - OCLC / UHLS / Point-to-Point /
- Best practices using CDLC and Point-to-Point requests (MW)
 - CDLC
 - <http://www.cdlc.org/index.php/ill-basics>
 - ILL eform
 - CDLC directory
 - ILL Request options
 - CORS – Committed on Resource Sharing (GN)
 - Courier – ELD [Empire Library Delivery]
- New York State Library [NYSL] (GN)
 - <http://www.nysl.nysed.gov/ill.htm>
- Library of Congress requests (GN)
 - <http://www.loc.gov/rr/loan/illrequest.php>
- UHLS (UHLS)
 - UHLS form
 - Loaning
 - Borrowing
 - Courier / Mail
- Best practices using Sierra to manage ILL (MW)
 - Bib Records
 - Barcodes
- Best practices for using OCLC [Online Computer Library Center] (GN)
 - Founded in 1967, headquartered in Dublin, Ohio
 - WorldShare
 - Local requesting
 - Outside of the region
 - Books
 - Journal articles --- Article Exchange (Drop Box)
 - Microfilm / Microfiche
 - DVD's & Audio CD's
 - ILLiad (management software)
 - Forms – Avery Form #6464
- Bethlehem Library
 - http://www.bethlehempubliclibrary.org/ill_guidelines.asp
- Albany Public Library
 - <http://www.albanypubliclibrary.org/books-and-more/interlibrary-loan/>